



You'll take comfort in our **guarantee!**

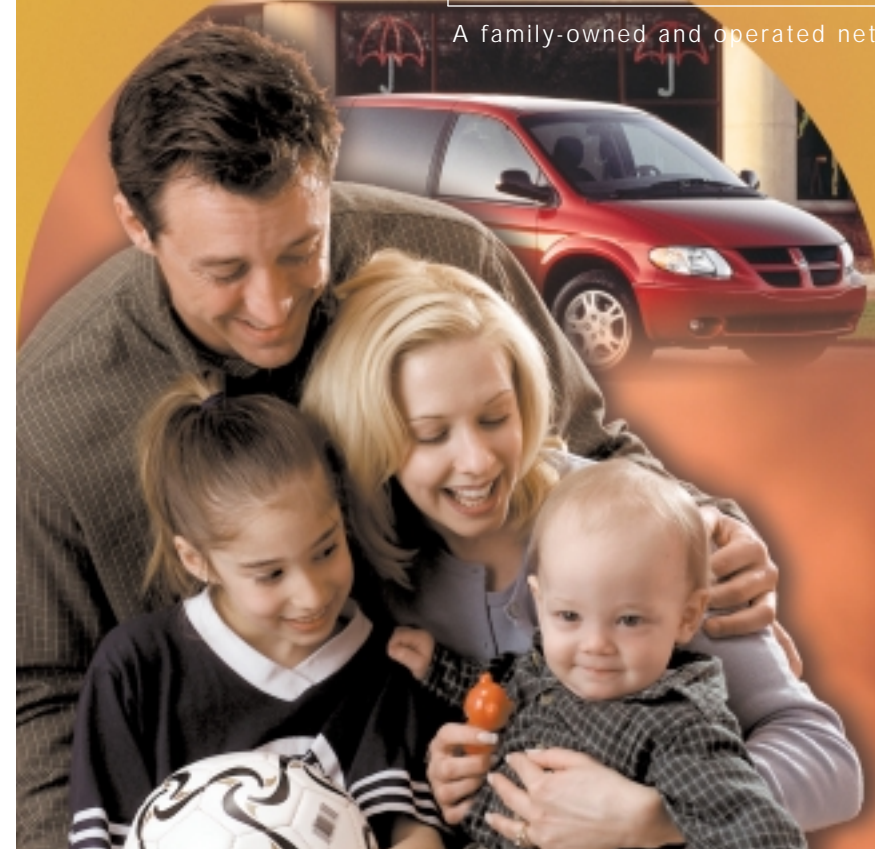
Our exclusive Worry-Free™ Lifetime Guarantee is the strongest available anywhere. Honored at over 2,500 auto body repair centers in the continental United States and Canada, it's a sign of our commitment to your total satisfaction, providing security and peace-of-mind anywhere you go.

Worry-Free means worry free!

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COLLISION MAX[®]
AutoBody Repair Centers

The Very
Best Care
The Strongest
Guarantee



A family-owned and operated network of

collision repair centers in Pennsylvania and New Jersey

COLLISION MAX[®]
AutoBody Repair Centers
www.collisionmax.com



Welcome

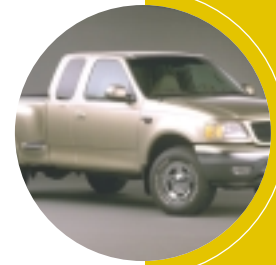
to CollisionMax AutoBody Repair Centers.

At CollisionMax AutoBody Repair Centers you'll experience an entirely unique brand of service that's been crafted and nurtured by a family whose experience in collision repair and auto claims management spans three generations. And to make certain we continue to meet and exceed your expectations, customer satisfaction is measured for each and every repair performed.

It's easy to see why CollisionMax has been designated as a *preferred collision repair provider* for most insurance companies and why more leading new-car dealerships have entrusted their collision repair work to our family of service centers.

To ensure your complete satisfaction, we back our workmanship with the strongest, most widely honored guarantee offered anywhere – our exclusive, nationwide **Worry-Free™** Lifetime Guarantee.

Our growing network of family-owned collision centers is proud to serve the communities of Pennsylvania and New Jersey through excellent service, leading technology and the best in customer care and satisfaction. Since 1975, tens of thousands of vehicles have been successfully repaired at CollisionMax.



www.collisionmax.com

You receive the very best care.

From the start, you'll receive friendly, personal attention from our professionally trained staff and you'll be updated on the status of your vehicle throughout its repair. And because we're experienced at handling more than 35,000 auto claims a year, the CollisionMax team will make the insurance claims and repair process easy and convenient for you.

UltraCare™ Service

The ultimate in customer care.

It doesn't get any better than this. Our exclusive UltraCare Service is a benefit to you, our customer, because we've earned the designation of *preferred collision repair provider* for most leading insurance companies and insurance agents. Our status allows us to go beyond the process of basic accident repair, offering you a higher level of service and convenience. UltraCare means your insurance company will accept our estimate, making it the only one you'll need. No second estimate or extra trips are necessary. And our 24-hour towing service assures your repairs begin right away. Need a rental car? Ok, we'll even have it delivered to your door. Measuring customer satisfaction for each and every repair and fully guaranteeing all workmanship is how we continually achieve the ultimate in customer care.

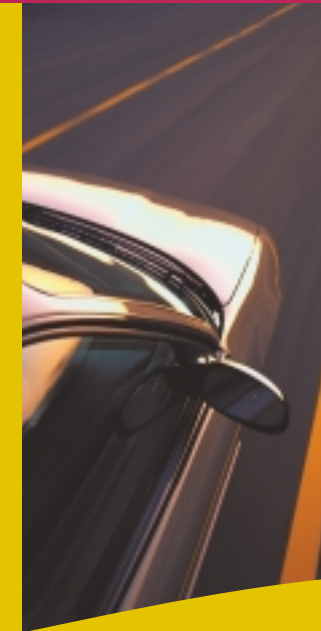
Be sure to ask if your insurance company has authorized CollisionMax UltraCare Service.

Ask about it.



We're in good company and so are you.

To be eligible to join the CertifiedFirst Network, CollisionMax underwent a facility audit conducted by **Underwriters Laboratories Inc. (UL)**, the well-known and trusted non-profit organization who verified that we met the Network's standards for repair equipment, facilities and personnel. In addition, a customer satisfaction survey showed that CollisionMax has attained the high customer satisfaction levels required for participation in the program, as verified by **Customer Research, Inc.**, an independent research firm. But it doesn't end there. We're re-inspected annually and our ongoing participation in the program depends on continuing compliance with all requirements.




CollisionMax technicians take great pride in their craft and possess exceptional skill in the use of the latest repair equipment and paint technology. Their credentials include the collision profession's very best: **I-CAR Gold**, (the Inter-Industry Conference on Auto Collision Repair), a non-profit organization established to assist consumers in identifying businesses that have invested in a high degree of professional collision repair training.

At CollisionMax, we use the paint refinish system developed by **PPG Industries**, whose refinish products are used by nearly every vehicle manufacturer world-wide. Our refinish mixing systems are fully computerized and our refinish technicians have been fully trained by PPG in advanced color matching techniques. And to really put your mind at ease, PPG backs its products with a **Lifetime Paint Performance Guarantee**.^{*} The paint products used under this guarantee have earned the highly respected **Good Housekeeping Seal**.^{**}

We're proud to be among the first to have earned the right to participate in the **CertifiedFirst™ Network** of quality-rated auto body repair centers. That means we've met the Network's stringent criteria for clean, pleasant facilities, modern equipment, highly trained technicians and people who are committed to your total satisfaction.



The industry's best technicians getting you safely back on the road.

Our technicians are also certified by  **ASE** (National Institute for Automotive Service Excellence), a non-profit organization dedicated to improving the quality of automotive service and repair through voluntary testing and certification of automotive technicians. Adding to these credentials, our very own, in-house **CollisionMax Apprenticeship Program**, which teams an experienced, certified technician with an apprenticing employee for a period of two years, assures our Centers will always be staffed with the best technicians you'll find anywhere.

^{*} Please see guarantee for details and limitations.

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